# Model-Based Diagnosis under Real-World Constraints

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■ I report on my experience over the past few years in introducing automated, model-based diagnostic technologies into industrial settings. In particular, I discuss the competition that this technology has been receiving from handcrafted, rule-based diagnostic systems that has set some high standards that must be met by model-based systems before they can be viewed as viable alternatives. The battle between model-based and rulebased approaches to diagnosis has been over in the academic literature for many years, but the situation is different in industry where rule-based systems are dominant and appear to be attractive given the considerations of efficiency, embeddability, and cost effectiveness. My goal in this article is to provide a perspective on this competition and discuss a diagnostic tool, called DTOOL/CNETS, that I have been developing over the years as I tried to address the major challenges posed by rule-based systems. In particular, I discuss three major features of the developed tool that were either adopted, designed, or innovated to address these challenges: (1) its compositional modeling approach, (2) its structure-based computational approach, and (3) its ability to synthesize embeddable diagnostic systems for a variety of software and hardware platforms.

System diagnostics, a classical engineering concern, has become more important than ever given the increasingly complex systems now central to many industrial, and nonindustrial, operations. Traditionally, industrial diagnostic systems have been handcrafted to reflect the knowledge of a domain expert. They take the form of if-then rules that associate certain forms of abnormal system behavior with faults that could have caused this behavior. Although an improvement over manual diagnostics, the dissatisfaction of industries with such handcrafted systems has been growing for a number of reasons: First, the development of such systems has proven to be extremely difficult and time consuming. Second, it is almost impossible to provide formal guarantees on the quality of handcrafted diagnostics given the ad hoc manner in which they are typically developed. Finally, the maintenance of such systems has proven to be almost infeasible in light of changes to the underlying system. A little, but subtle, change to the system configuration or architecture can invalidate a large number of diagnostic rules and can qualify many others. It has proven difficult to isolate the invalidated rules, let alone update them, under such changes.<sup>1</sup>

In an attempt to address these difficulties, I have been advocating the use of model-based diagnostic technologies by developing the DTOOL/CNETS system, which I aim to describe in this article. A model-based diagnostic approach works simply as follows (Forbus and de Kleer 1993; de Kleer and Williams 1987): One develops a forward (simulation) model of the system to be diagnosed and then invokes diagnostic algorithms on this model to decide whether a certain system behavior is normal or abnormal. In case the behavior is abnormal, further algorithms can be invoked to isolate the system components responsible for the abnormality.

Model-based approaches to diagnostics overcome the main difficulties with handcrafted approaches. First, developing a forward system model is far easier than identifying diagnostic rules.<sup>2</sup> Second, algorithms do exist for answering diagnostic queries based on a system model, and these algorithms are known to be sound and complete.<sup>3</sup>

Third, model-based approaches do solve the diagnostics-update problem: If the system configuration or architecture changes, and such changes are reflected in the model, system diagnostics are automatically updated. There is

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no need to change the diagnostic algorithms as long as the system model is kept up to date.

Despite these attractions, I have found that users of handcrafted, rule-based diagnostic systems are reluctant to replace these systems with model-based ones. It is my current understanding that such reluctance is the result of the following merits of handcrafted, rule-based diagnostic systems that are typically not a mark of standard model-based approaches:

First, rule-based systems are intuitive. Engineers and high-level decision makers understand if-then rules; they also find it easy to comprehend what a rule evaluator is. However, model-based approaches require the mastering of a modeling language, and their associated algorithms seem to some engineers to perform magic!

Second, rule-based diagnostics is relatively straightforward to embed into systems; all that is needed to implement them is a rule evaluator, which is known to require little software and hardware resources. Model-based approaches, however, are complex, requiring significant software and hardware resources.

Third, rule-based diagnostics raise no efficiency issues because the evaluation of diagnostic rules can typically be accomplished in linear time (in the size of rules) in the worst case. On the contrary, many model-based approaches are known to be infeasible practically given their memory and time demands.

Fourth, rule-based systems can be built incrementally—in principle, such systems can be based on a handful of rules! It is perceived, however, that a model-based system requires a sophisticated and detailed model before it can be deployed.

It is for these reasons that industries are reluctant to trade in a rule-based system for a standard model-based system. From an engineering viewpoint, these merits of rule-based systems contribute to the bottom line of cost-effective system engineering and are not to be given up easily, even for guarantees of soundness, completeness, and automatic update, which are the promises of model-based approaches.

The development of the DTOOL/CNETS system has been driven by an interest in resolving this dilemma—that is, offering the benefits of model-based diagnostics while not compromising the merits that have made rule-based diagnostics the dominant solution in industry. DTOOL/CNETS is composed of two main modules: (1) a compositional modeling module, known as DTOOL, and (2) a computational engine based on abstract causal networks, known as CNETS (Darwiche 1992). The main goal of this article is to present an overview of the innovations and design decisions that I have utilized in DTOOL/CNETS to address this dilemma. In particular, I start by presenting a simple diagnostic problem and then discuss how rule-based and model-based approaches would address this problem. Here, I contrast the two approaches and identify the obstacles that model-based systems must overcome to be competitive with their rule-based counterparts. I then discuss the innovations and design decisions that I utilized in DTOOL/CNETS to overcome these obstacles.

I dedicate a section to a three-layer modeling approach utilized by DTOOL to shield system engineers from the difficulties typically associated with building system models. As we see, only the very last layer is exposed to average system engineers, where they only see domainspecific components from which they can build system models. The underlying second level consists of block diagrams, a traditional engineering tool for building system models. System engineers who are technologically aware might want to address this level, but it is otherwise reserved for AI knowledge engineers working with domain experts. The third level is the causal network level on which model-based diagnostic algorithms operate and is typically reserved for CNETS developers.

I dedicate another section to an innovative compilation technique utilized by CNETS to address the embeddability challenge posed by rule-based systems. This technique allows CNETS to compile a system model into an embeddable diagnostic system that can require modest software and hardware resources to operate. Moreover, the compilation technique can easily generate code for multiple software and hardware platforms, rendering the deployability of modelbased diagnostic systems an economical reality.

I then dedicate a third section to the performance guarantees that one obtains when using DTOOL/CNETS. I show in this section that CNETS algorithms are structure based, which means that the guarantees CNETS offers on the time to generate and the space to store an embeddable diagnostic system are a function of the system structure, its connectivity in particular. The less connected the system is, the easier it is to diagnose and embed. Therefore, the performance of CNETS is tied to a meaningful engineering measure, which provides engineers with a certain level of control through their influence on the system design process.

# Deriving System Diagnostics: The Problem

In this section, I start by laying out a simple diagnostic problem and discussing how it is

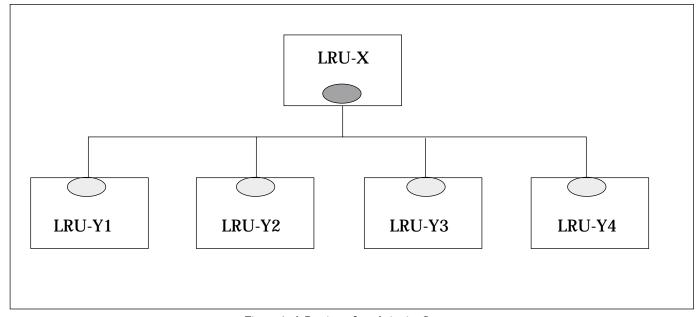


Figure 1. A Portion of an Avionics System.

typically addressed by a handcrafted, rulebased approach versus an automated, modelbased one. I explain in more detail the tradeoffs between the two approaches and the challenges that automated approaches tend to face when they are introduced as alternatives.

Consider the system in figure 1 that depicts a number of line replaceable units (LRUs) in an avionics system. A transmitter on LRU-X puts data on the wire connecting it to LRU-Y1, ..., LRU-Y4. These data are collected by the corresponding LRUs using receivers. There is a monitor inside each LRU that detects whether the corresponding receiver is seeing any data. The problem is as follows: Given a present-absentunknown report from each LRU, determine whether the transmitter or any of the receivers is faulty.

#### **Rule-Based Diagnostics**

To handcraft a rule-based diagnostic system for this problem, one would identify combinations of reports that would indicate a failure and then capture them into diagnostic rules. For example, suppose that LRU-Y1 sends an absent report, and each of the other three LRUs sends an unknown report. That is, we know that no data are being received at LRU-Y1, and it is not known whether data are being received at the other LRUs. In such a case, we are not sure whether the transmitter is faulty (no data are being transmitted) or whether the Y1receiver is faulty (data are being transmitted, but the receiver is not seeing it). This analysis leads to the following diagnostic rule: If R-Y1-Out=Absent,

- R-Y2-Out=Unknown,
- R-Y3-Out=Unknown,
- R-Y4-Out=Unknown,
- Then either the transmitter of LRU-X is faulty, or the receiver of LRU-Y1 is faulty.

Here, R-Y1-Out represents the data status at receiver R-Y1.

Suppose, however, that LRU-Y1 sends an absent report, but each of the other LRUs sends a present report. In this case, the receiver of LRU-Y1 is to be blamed. A rule would then be written to this effect:

- If R-Y1-Out=Absent,
  - R-Y2-Out=Present.
  - R-Y3-Out=Present.
  - R-Y4-Out=Present,
- Then the receiver of LRU-Y1 is faulty.

The crafting of a rule-based diagnostic system is then a process of identifying such rules through a reflection process that attempts to explicate abnormal system behaviors and the causes for these behaviors. The process is sketched in figure 2, which identifies two phases: (1) an off-line phase leading to a rule database and (2) an online phase that is typically embedded.

Table 1 summarizes the pros and cons of rule-based approaches. I then describe the model-based approach to this problem.

#### Model-Based Diagnostics

A model-based approach to this problem would proceed as follows: We first develop a model of the system (shown in figure 1). Then, given a combination of LRU reports, we pass the model and reports to an algorithm, which comes back

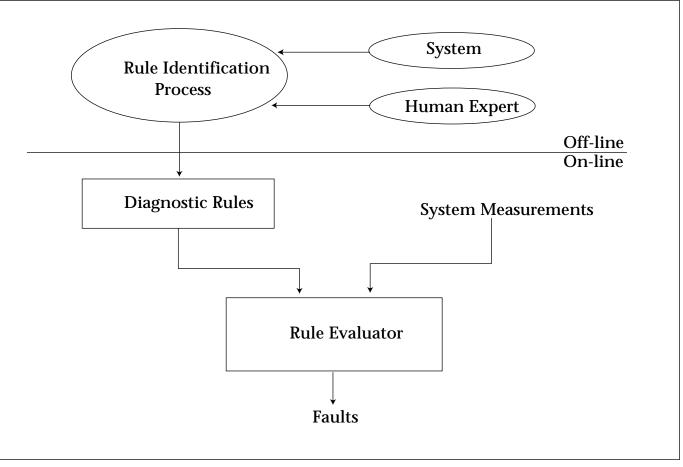


Figure 2. The Process of Handcrafting a Rule-Based Diagnostic System.

with the components to blame (if any).

There are many frameworks for model-based diagnostics, each based on a different modeling language and, hence, a different set of algorithms. The classical framework, however, is the one described in Reiter (1987) and de Kleer, Mackworth, and Reiter (1992), where a system is modeled using symbolic logic. If we were to model the previous system using logic, we would have something like what I show in figure 3.

Given an appropriate suite of diagnosis algorithms (Darwiche 1998b; de Kleer 1986; Forbus and de Kleer 1993; Reiter 1987), this model is all we need to identify faulty components given a set of LRU reports. For example, if the reports were such that

- R-Y1-Out=Absent R-Y2-Out=Present
- R-Y3-Out=Present
- R-Y4-Out=Present

then the diagnostic algorithms would conclude that the Y1 receiver is faulty.

The notion of a candidate diagnosis is central to the theory of model-based diagnosis. A *can*-

didate diagnosis is a system state of health, represented by an assignment of a health mode to each system component. In this example, we have five components: (1) LRU-X, (2) LRU-Y1, (3) LRU-Y2, (4) LRU-Y3, and (5) LRU-Y4. Each of these components can be either faulty or okay, leading to  $2^5 = 32$  candidate diagnoses. Given a system model D and some observed behavior a, model-based diagnosis concerns itself largely with candidates consistent with  $\Delta$  $\wedge \alpha$ , which are called *consistency-based diag*noses. Typically, we have many consistencybased diagnoses, some of which are more plausible than others. One of the most common methods for measuring plausibility is the minimum-cardinality criterion. That is, a diagnosis is more plausible than another precisely when it involves a smaller number of faults. Therefore, a key computational task in model-based diagnosis is the generation of minimum-cardinality, consistency-based diagnoses. The example I provided earlier, and the DTOOL/CNETS system, is based on such an approach.<sup>4</sup>

The process of developing a model-based diagnostic system is sketched in figure 4, which

Pros	The rules are quite intuitive.
	They can be embedded in a system cost-effectively.
	Executing diagnostic rules can be done efficiently.
Cons	The process of rule identification can be error prone.
	The quality of identified rules is a reflection of the expert's troubleshooting abilities.
	The rules can be conflicting, requiring subtle resolution techniques.
	It is not clear how to test whether the identified rules are correct.
	It is not clear how to test whether all applicable rules have been identified.

Table 1. Pros and Cons of Handcrafted, Rule-Based Diagnostic Systems.

;;; A transmitter generates data iff it is healthy If T-X-Mode=Ok, then T-X-Out=Present If T-X-Mode=Faulty, then T-X-Out=Absent
;;; A receiver detects the transmitted data if it is healthy If R-Y1-Mode=Ok and R-Y1-In=Present, then R-Y1-Out=Present If R-Y1-Mode=Ok and R-Y1-In=Absent, then R-Y1-Out=Absent
;;; The transmitter output is connected to the receiver input T-X-Out=R-Y1-In
;;; Symmetric models for LRU-Y2, LRU-Y3 and LRU-Y4.
.

Figure 3. A Forward System Model Expressed Using Local If-Then Rules.

splits the process into two phases: (1) the offline phase, which involves model development, and (2) the online phase, which comprises a system model and a suite of algorithms. A number of observations can be made about this approach: First, the system model shown earlier is expressed using if-then rules, but these rules are different from diagnostic rules; they are local in that each rule references only one component. In addition, they are forward in that each rule specifies the output of a component in terms of its input and health.

Diagnostic rules, however, are global and

inverted—they typically reference more than one component, and they map input and output to components' health.

Second, table 2 outlines the pros and cons of this model-based approach.<sup>5</sup>

As mentioned earlier, the design and development of DTOOL/CNETS was driven by the desire to attain the benefits of model-based diagnostics and address their drawbacks to the extent possible. This desire has motivated and inspired the following innovations and design decisions: First is a three-layer modeling approach, which allows system engineers with different knowledge levels to model systems at

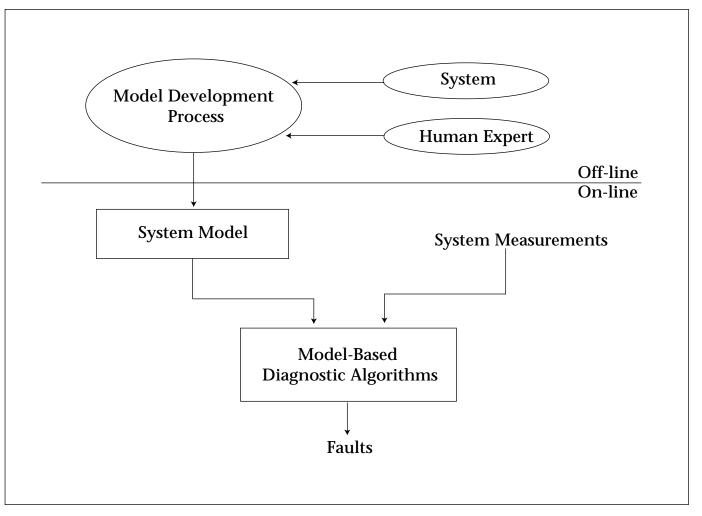


Figure 4. The Process of Automatically Generating System Diagnostics Using a Model-Based Approach.

different levels of abstraction. Second is an approach for compiling system models, which offers model-based diagnostics in a cost-effective, cross-platform embeddable form. Third is a structure-based computational approach that is known to be efficient for a useful class of systems. These features are explained in detail in the following three sections.

## A Three-Layer Modeling Approach

Both rule-based and model-based diagnostic approaches require input from a domain expert. In the rule-based approach, the expert must provide diagnostic rules; in the modelbased approach, the expert must provide a forward system model. As I illustrated in the previous section, diagnostic rules are global and inverted: They typically reference multiple components, and they map a system behavior into a system's state of health. A forward system model, however, is composed of local, forward rules that appear to be more intuitive than global, inverted ones.<sup>6</sup> Despite this apparent intuitive appeal, I have found that system engineers are reluctant to pay the cost of specifying a system model to obtain the benefits of model-based diagnostics. I have tracked this reluctance to two main problems: (1) modeling for diagnosis and (2) modeling language.

With regard to the modeling-for-diagnosis problem, engineers are accustomed to building simulation models that are typically detailed and can be demanding if the system to be modeled is complex enough. It is this demand that causes engineers to shy away from committing to the development of the models necessary for diagnosis because they expect these models to resemble the ones they typically build for simulation purposes. It has been my experience, however, that detailed simulation models are not necessarily required by model-based diagnosis. Instead, the type of models required by

Pros	It guarantees correct and complete answers to diagnostic queries. System diagnostics are updated automatically as the model is up- dated. Developing a forward system model is far easier than developing diagnostic rules.
Cons	Developing a system model at the correct level of detail is a chal- lenge. The online portion of the architecture is demanding as far as soft- ware and hardware resources are concerned, especially when com- pared to the online portion of a rule-based approach. No algorithm exists that can operate efficiently on all possible sys- tem models—in fact, most of the known algorithms operate ineffi- ciently on many system models.

Table 2. Pros and Cons of Automated Model-Based Diagnostic Systems.

model-based diagnosis depends mainly on the type of system failures one is interested in covering. Consider the system in figure 1 as an example. If we are only interested in isolating the failures of transmitters and receivers, then these components (and their interconnections) are all we need to model—there is no need to model the details of each LRU. Therefore, although a system might be complex, its model for diagnosis might be simple. Deciding the scope and granularity of a diagnosis model, however, is challenging and typically requires extensive experience in applying model-based diagnostic techniques. Average system engineers do not seem to have this kind of expertise and, therefore, are typically not in a position to provide the models required by model-based diagnostic approaches.

With regard to the modeling-language problem, each model-based diagnostic approach is based on some formal language that is used to specify the system models of interest. The most common languages in use are based on either probability, logic, or a combination of both. It is on these native languages that model-based algorithms operate, and it is common for AI researchers to expect engineers to specify their models directly using these languages. DTOOL/ CNETS adopts causal networks as the modeling language, which support both probabilistic and logical modeling (Darwiche 1998b, 1992; Darwiche and Pearl 1994). Figure 5 shows an example causal network. It was my initial expectation that engineers would model their systems by building such causal networks,<sup>7</sup> which clearly required a certain level of understanding on the use of causal networks-and any adopted modeling language for this purpose. I have found out, however, that system engineers typically lack the background or interest necessary to develop this prerequisite level of understanding.

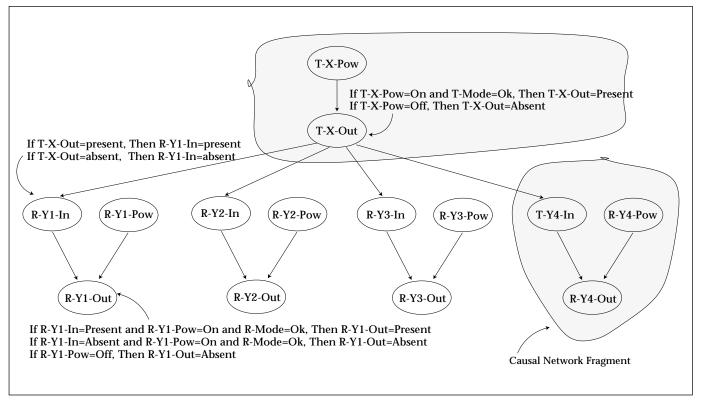
The choice of causal networks as a modeling language is driven by a number of technical considerations, some of which are detailed later. However, whether causal networks or any other specialized modeling language were to be used, the modeling-language problem demanded that average system engineers not be exposed to it. My solution to this problem has been to provide engineers with a modeling language that they are familiar with and then translate models specified using this language into causal network models. This solution is detailed in the following subsection.

#### Block Diagrams

I have chosen block diagrams to address the modeling-language problem. It is a classical modeling tool that most engineers are familiar with. Each system component is modeled as a block that has input, output, and a health mode. Once these component blocks are defined, modeling a system becomes a matter of creating and connecting blocks together.

Figure 6 depicts the definition of a block that represents a data-receiver component. The block has two input, one representing transmitted data and the other representing power. It has only one output representing received data. The block definition indicates two health modes for this component: (1) okay and (2) faulty. The numbers associated with these modes represent order-of-magnitude probabilities estimating the likelihood of different health modes (Darwiche and Goldszmidt 1994).

Once a block is defined, DTOOL makes it available to the engineer as part of a component library. To model a system, the user engages in



#### Figure 5. A Symbolic Causal Network Generated Automatically for the System Model in Figure 3.

Some of the Boolean equations are omitted for clarity of exposition. Symbolic causal networks are formally defined in Darwiche and Pearl (1994), and their application to diagnostic reasoning is studied in Darwiche (1998b), where they are called *structured system descriptions*, following the tradition in model-based diagnosis. In a nutshell, a structured system description has two parts: (1) a system structure representing component interconnectivity and (2) a set of Boolean equations describing the behavior of system components. The two parts must satisfy some coherence relations that are outside the scope of this article.

a process of creating instances of components (selected from the library) and then connecting the input and output of these components. Figure 7 depicts a screen shot from DTOOL showing a system model that uses the receiver block defined in figure 6 in addition to a transmitter block, the details of which are omitted here.

DTOOL can translate block-diagram models into causal network models on which causal network algorithms will operate. Figure 5 depicts the causal network that results from translating the block diagram in figure 6. The translation is compositional: Each block representing a component is translated into a causal network segment. When blocks are connected, these causal network segments are connected together to form a global causal network. This compositional translation is made possible by an important property of causal networks: If the behavioral equations associated with each causal network segment are locally consistent, any causal network composed from such segments is guaranteed to be globally consistent. Therefore, to ensure the consistency of blockdiagram models, DTOOL needs only to ensure the local consistency of individual blocks, a task that can easily be accomplished using a brute-force approach given the constant size of blocks. The formal definitions of local and global consistency of causal network models are given in Darwiche (1998b) and Darwiche and Pearl (1994). In particular, a block definition in DTOOL is intended to implement the notion of a component description, as defined in Darwiche (1998b), which formally states the conditions it must satisfy before it can safely be plugged into a global system model.

The block-diagram approach for modeling systems is closely related to a number of modeling languages that appeared in the context of model-based reasoning (Kuipers [1994]; Franke and Dvorak [1990]; Davis [1984]; de Kleer and Brown [1984]; Genesereth [1984]). For example, the cc language of Franke and Dvorak (1990) allows users to model systems using components and connections and then compiles such models into QSIM QDE models (Kuipers 1994). I note here that block diagrams are geared toward discrete, static systems. Extending such diagrams to discrete, dynamic systems is relatively straightforward but involves introducing primitives for temporal delays inside each block. Extending the diagrams to continuous, dynamic systems, however, is nontrivial. One should also note that translating block diagrams into causal networks takes linear time and is technically straightforward. Therefore, for AI researchers, the adoption of block diagrams can be viewed as a syntactic convenience, especially when such blocks are visualized and edited using sophisticated graphic user interfaces. However, for engineers and end users with no AI background, the use of block diagrams can have a much more dramatic effect—it can be the factor in deciding whether the model-based technology is adopted.

#### **Component Libraries**

Mapping block diagrams into causal networks relieves system engineers from having to be experienced in the use of causal networks and, therefore, solves the modeling-language problem I discussed earlier. This technique, however, does not address the second problem I identified: the modeling-for-diagnosis problem.

Although engineers feel comfortable using block diagrams to model their systems, they will need to know at what level of detail this modeling is to take place. It has been my experience that the required level of detail is a function of the diagnostic coverage of interest and that identifying the required level can be involved and typically requires extensive experience in developing model-based diagnostic applications. I have therefore concluded that aside from trying to provide engineers with this experience, the only solution to this problem is to develop component libraries for different domains and provide engineers with these libraries to model their systems.

Take the avionics domain, for example, and consider the problem of diagnosing communication failures when transmitting data among different LRUs. For this domain, I have worked with engineers to decide the adequate scope and granularity for system models. The formal outcome of such a process has been the identification of a comprehensive set of components that constitute the building blocks for models developed for this application. For each of these of components, we identified the input, output, health modes, and behavioral equations, therefore producing block definitions similar to the one shown in figure 6. The set of block definitions induces a component library that engineers can use to model different configurations of systems in this application area. Note, however, that the component library is

```
(define-block-class receiver
          (menu-name "Receiver")
         (shape ... )
         (outputs ((o (title "o")
                       (shape ...)
                       (values (present absent)))))
         (inputs
                   ((p (title "p")
                       (shape ...)
                       (values (true false)))
                   (i
                       (title "i")
                       (shape ...)
                       (values (present absent)))))
         (modes ((ok 0) (faulty 1)))
(equation (
       ;;;; if mode is ok and power is on, then output = inr.
       (:if (:and (= mode ok) (= p true) (= i present))
          (= o present))
       (:if (:and (= mode ok) (= p true) (= i absent))
         (= o absent))
       :::: if mode is faulty or power is off.
       ;;;;; then no data on output
       (:if (:or (= p false) (= mode faulty))
         (= o absent)))
)
```

Figure 6. A Block Definition for Modeling a Data-Receiver Component.

not only system specific but also *class of failures specific*. That is, if interest arises in diagnosing new system failures, it might lead to an extended (or different) component library. However, once such a library is defined, diagnostic models can easily be developed for different configurations of the targeted system.

This library-based approach relieves engineers from having to decide on the scope and granularity of their system models, making the modeling process a matter of selecting and connecting system components. However, it comes, of course, at the expense of generality. A component library is general enough to handle a system-class-of-failures pair only. Once the system or the failures of interest change, experienced knowledge engineers must get into the loop to extend or amend component libraries as necessary. Note, however, that a change in the failures of interest for a given system does not occur too often. Therefore, the compromise worked out between generality and usability has proven to be reasonable in practice.

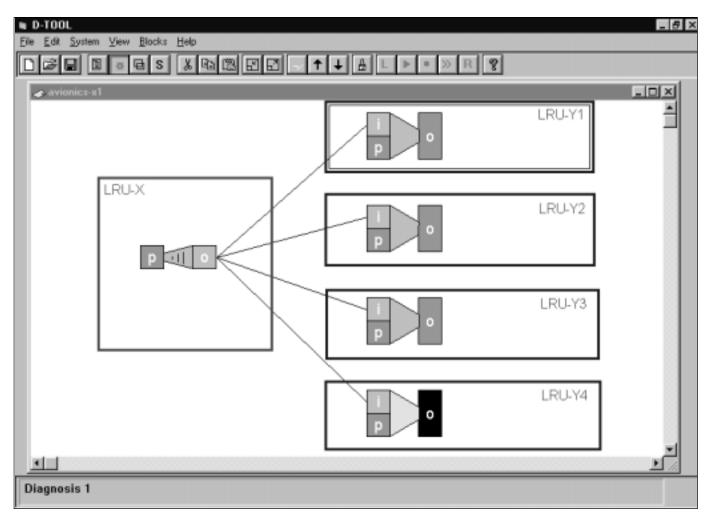


Figure 7. A DTOOL Screen Shot Depicting a System Model Specified Using a Block Diagram.

In this figure, the user has set the reports of receivers Y1, Y2, and Y3 to present and the report of receiver Y4 to absent. DTOOL replies by indicating the existence of a single diagnosis and highlights receiver Y4 as the faulty component in the identified diagnosis.

One should point out that the notion of component libraries is hardly new; almost every compositional modeling approach has its own notion of such libraries. Therefore, my message here is not about component libraries as such but about the distinction between those who build such libraries and those who use them to model systems. It is reasonable to expect that an average engineer would be capable of modeling a system by instantiating and composing components from a well-developed library. However, it is not as reasonable to expect such an engineer to build a component library for a particular domain. Building component libraries typically requires reasonable experience with model-based diagnosis because it hinges on subtle choices regarding scope and granularity. Moreover, such choices, as I argued earlier, are specific to the class of failures of interest and sometimes demand key insights

into the workings of model-based diagnosis.

#### Three Layers

The solutions to the modeling-language and modeling-for-diagnosis problems led to a three-layer modeling approach, which is depicted in figure 8. Each of the three layers serves a specific purpose and is intended for a certain class of users:

The *causal network layer* is introduced to enable the use of structure-based algorithms whose performance is governed by the connectivity of a system structure. This layer is motivated by performance considerations and is typically accessible to CNETS developers only.

The *block-diagram layer* is introduced to shield engineers from having to be informed about causal networks. It constitutes a solution to the modeling-language problem and is typically restricted to knowledge engineers and

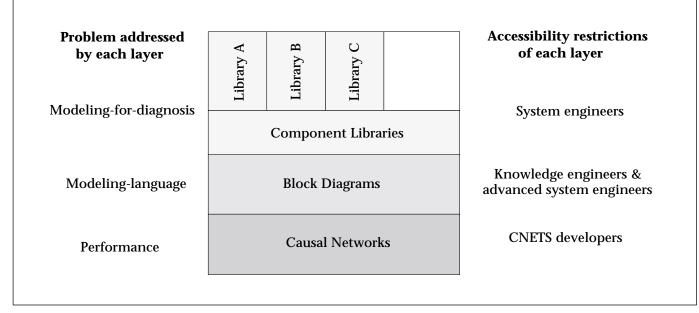


Figure 8. The Three Layers in the Adopted Modeling Approach.

Each layer is intended to address a particular problem, and its accessibility is restricted to a certain class of users.

advanced system engineers.

The *component-libraries layer* is introduced to shield engineers from having to decide on the scope and granularity of their system models. It represents a solution to the modeling-for-diagnosis problem and is accessible to the average system engineer.

Compositional system modeling is a desirable paradigm that is sought by many modelbased approaches. What distinguishes DTOOL, however, is the ease with which it has encompassed this paradigm. This ease is mainly attributed to the use of causal networks as the underlying modeling language, as I described earlier. I stress, however, that the most important element contributing to the success of DTOOL has not been the notion of compositional modeling as such but the existence of component libraries that has clearly been enabled by such compositionality.

## **Embeddable Diagnostics**

DTOOL/CNETS supports two modes of reasoning: (1) interactive and (2) embedded. In the interactive mode, the user poses diagnostic queries to DTOOL, which transfers them to CNETS. The results of these queries are computed by CNETS and handed back to DTOOL, which takes on the responsibility of displaying them to the user. Figure 7 depicts an example scenario of this interactive mode, and figure 9 depicts the corresponding information flow. The algorithms underlying this interactive mode are given in Darwiche (1998b) together with pseudocode for implementing them using a procedural programming language.<sup>8</sup>

This interactive mode is the initial mode of reasoning envisioned for DTOOL/CNETS because it conforms to the mainstream view of how model-based diagnostics should be implemented. This mode is important, especially for model development because it allows one to debug the model by posing different queries that explicate the model's behavior.

I have encountered key difficulties, however, when trying to deploy DTOOL/CNETS in a number of applications because it initially supported only this mode of interaction. In these applications, the software and hardware platforms hosting the diagnostic system were so limited that they could not support a complex and demanding system such as DTOOL/CNETS. Even when the platforms were rich enough, they conflicted with the platform for which DTOOL/CNETS was initially developed (Allegro Common Lisp on a PC). One application required implementation on an in-house processor using ADA. Another application required the use of a hardware platform known as a programmable logic controller running a dedicated programming language known as LADDER LOGIC (LL) (Darwiche and Provan 1996). The situation was complicated further by the existence of handcrafted, rule-based diagnostic systems on these platforms, which have been implemented successfully under the mentioned constraints.9

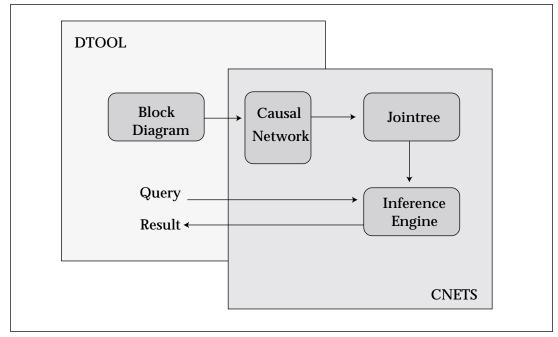


Figure 9. Information Flow in the Interactive Mode of DTOOL/CNETS.

Key to the computations underlying this interactive mode is the transformation of a causal network into a join tree, which can be viewed as an aggregation of the system components into a tree structure. The complexity of reasoning in the interactive mode is governed by the properties of the join tree (Darwiche 1998b).

Trimming DTOOL/CNETS could have helped in reducing its software and hardware demands, but one could have only gone that far with such a solution. Moreover, developing a new version of DTOOL/CNETS for each platform was clearly cost ineffective given the complexity of the system and the multiplicity of platforms to support.

To address these problems, I equipped DTOOL/CNETS with an embeddable mode in addition to its interactive mode. The embeddable mode is based on a technique for compiling a system model into an embeddable diagnostic system that can easily be targeted toward a particular platform (Darwiche 1998a; Darwiche and Provan 1997). According to this compilation approach, the user develops a system model in DTOOL, specifies which component ports will be observed, and selects a softwarehardware platform for the embeddable diagnostic system.

CNETS will then generate an embeddable diagnostic system for the selected platform. Consider figure 10. The user has modeled a system that consists of two cascaded inverters by selecting and connecting two instances of the inverter component from the digital logic library. The user has also specified that he/she wants to collect observations about the input A and output C of this system. He/she has also selected C++/PC as the software-hardware plat-

form. CNETS will then generate a corresponding diagnostic system, which is depicted on the right of figure 10.

The synthesized embeddable diagnostic system is composed of two components: (1) a system compilation and (2) a diagnostic evaluator. The system compilation is simply a Boolean expression in decomposable negation normal form (Darwiche 1999b, 1998a). The time to generate the system compilation and the space to store it depend on properties of the system model. Moreover, this Boolean expression must be regenerated any time the system model or observables change. The compilation, however, is independent of the software-hardware platform. The diagnostic evaluator is a simple piece of software that can answer diagnostic queries by operating in linear time on the system compilation. The evaluator is developed only once for a given software-hardware platform and can operate on the compilation of any system model. Note that CNETS has a number of platform-specific evaluators, one of which is selected and included in the embeddable diagnostic system. The simplicity of the evaluator, however, makes it easy to develop multiple versions of it, each oriented toward a specific platform. I now briefly describe these two components; more detailed descriptions can be found in Darwiche [1999a, 1998a]).

Suppose that  $\Delta$  is a set of Boolean sentences

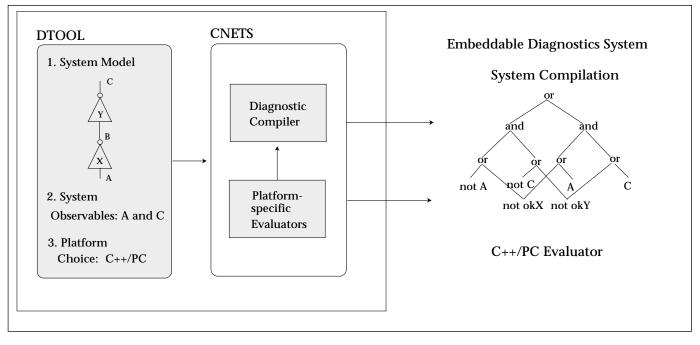


Figure 10. The Architecture of the DTOOL/CNETS Diagnostic Compiler.

that represent a system model. Suppose further that O and A are sets of atoms appearing in  $\Delta$ that represent observables and faults, respectively. If X are all atoms in  $\Delta$ , excluding observables and faults, then compiling model  $\Delta$  can be done in two steps: First is eliminating any reference to atoms *X* from  $\Delta$  to yield another model  $\Delta'$ , which is equivalent to  $\Delta$  in terms of answering queries about the observables O and faults A. This process is known as computing the consequence of  $\Delta$  on O and A (Darwiche 1998b). It is also known as forgetting about X in  $\Delta$  (Lin and Reiter 1994). Second is converting the transformed model  $\Delta'$  into decomposable negation normal form (DNNF)  $\Delta''$  (Darwiche 1999b).

Therefore, the result of this compilation is a model  $\Delta''$ , which (1) mentions only observables and faults, (2) is equivalent to the original model  $\Delta$  in terms of queries about observables and faults, and (3) is in DNNF.

A sentence is in negation normal form (NNF) precisely when it is constructed from literals using the conjoin and disjoin operators. To be decomposable, an NNF must satisfy the following property: Any time a conjunction  $\alpha \land \beta$  appears in the NNF, the two conjuncts  $\alpha$  and  $\beta$  should not share atoms. A DNNF is represented using a rooted directed acyclic graph, where each internal node represents an operator (and-or), with its children representing operands (conjuncts-disjuncts). Figure 10 depicts a sentence in DNNF.

DNNF is a tractable form. There are more

than half a dozen logical operations that can be applied to DNNF in linear time, and these operations are sufficient to implement the computational tasks of model-based diagnosis. I describe some of these operations here:

**Testing the satisfiability of a DNNF:** This operation is all we need to decide whether a certain system behavior is normal (consistent with the given model).

**Computing the minimum cardinality of solutions that satisfy a DNNF:** This operation can be used to compute the smallest number of faults implied by a system observation.<sup>10</sup>

Minimizing a DNNF to exclude solutions that do not have a minimum cardinality: This operation can be used to focus on minimum-cardinality diagnoses.

**Enumerating the solutions of a DNNF:** This operation can be used to generate diagnoses.

Each one of these operations can be implemented by simply traversing the structure of a DNNF while performing a simple operation at each node in the DNNF. For example, to compute the minimum cardinality of any DNNF solution, all we need to do is the following:

For each leaf node in the DNNF, assign the number 0 if the node represents a positive literal and 1 if it represents a negative literal.

For each And node in the DNNF, assign the summation of numbers assigned to its children. For each Or node in the DNNF, assign the minimum of numbers assigned to its children.

The number that gets assigned to the root of the DNNF is then guaranteed to be the minimum cardinality of any solution to the DNNF. If we apply this process to the DNNF in figure 10, we get the number 0, which means that the DNNF has a solution with cardinality 0. The solution happens to be  $A \land C \land okX \land okY$  in this case.

The diagnostic evaluator depicted in figure 10 is simply a piece of software that implements the subset of DNNF operations necessitated by the given domain application. For example, if we want to simply determine the minimal number of faults present in a device given a system observation, then all we need to implement is the procedure for computing the minimum cardinality of a DNNF. The theoretical underpinnings of the compilation approach and the guarantees it offers on the time to generate (and space to store) a system compilation are detailed in Darwiche (1999a, 1999b, 1998a).<sup>11</sup> In this article, however, I only stress the two key problems alleviated by this compilation technique: (1) multiple-platform support and (2) the embeddability of diagnostic systems.

Multiple-platform support: To generate a diagnostic system for a new software-hardware platform, one needs to perform only two steps: First, implement a version of the diagnostic evaluator that is specific to the platform (Darwiche 1999a, 1998a). Second, add the implemented evaluator to CNETS. The new evaluator will then be coupled with any system compilation to generate an embeddable diagnostic system for this platform. Moreover, the evaluator itself is so simple that it renders this platform-specific implementation fast and cost effective.

**Embeddability of diagnostic sys tems:** Embeddable systems are typically marked by tight, inflexible constraints and interface requirements. The more complex the embedded system is (from algorithmic and footprint viewpoints), the harder it is to implement it cost effectively under the previous constraints. The compilation approach I discussed earlier, however, reduces the online diagnostic system to a combination of a Boolean expression and a simple evaluator. This online system is marked by its small footprint and its algorithmic simplicity, therefore allowing cost-effective implementations under the previous constraints.

Although the space occupied by a diagnostic evaluator is limited and is independent of the compiled system, the storage needed for a system compilation is a function of the system properties. Depending on the system, the size of the compilation might or might not be acceptable. To give some feel of the resources required by an embedded system, a compiled Lisp evaluator that implements all DNNF operations can take less than 25 kilobytes to store. The DNNF itself can range in size from a few tens of kilobytes to a few megabytes, depending on the system size and connectivity; however, a few hundred kilobytes is not uncommon for a system involving a few hundred components. The diagnostic compiler, however, does provide some specific guarantees on the complexity of this compilation process that are discussed in the following section.

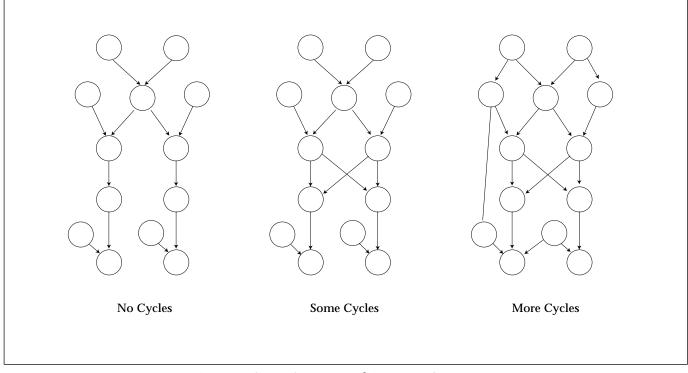
# The Structure-Based Guarantees

When a sophisticated and complex technology is presented to an engineering audience, one of the first questions asked about it is, How well does it scale? Model-based diagnostics is no exception! Even after beating the modeling and embeddability barriers, the question that reared its head is, Does this really work on real-world systems? Specifically, how long does it take to compile a system, and what should we expect the size of its embedded version to be? Note that answers to such questions will definitely be evaluated in light of what is known about existing systems, rule-based systems in particular.

As is the case for many interesting computational tasks, compiling a system is intractable in general, which means that it is unlikely that we would ever be able to compile all kinds of systems efficiently. This fact could be discouraging, except that one might not be interested in compiling all kinds of systems! As it turns out, the compilation technique I developed is known to be effective on a certain class of systems, which is meaningful from an engineering viewpoint.

Specifically, the basic algorithms underlying CNETS are structure based, which means that the amount of work they perform is a function of the system structure on which they operate. The performance of these algorithms is sensitive to the connectivity of the system structure because it will improve as the system structure becomes less connected. For example, if the system structure does not have cycles, the performance of the algorithms is known to scale linearly in the size of the system model. Linear scaleup is attractive, but one rarely has systems that are cycle free. In such a case, the performance will degrade (from being linear) depending on the number of such cycles and how they interact. Figure 11 depicts three system structures with the same number of variables but with increasing connectivity. The performance of CNETS algorithms degrades as we move from left to right.

The formal connection between the performance of CNETS algorithms and the connectivity of a system structure is given in Darwiche (1998b) for the interactive reasoning mode and in Darwiche (1999a, 1998a) for the embeddable mode. In a nutshell, the system connectivity is measured using a graph-theoretic parameter known as the tree width (Dechter 1992; Robertson and Seymour 1986; Arnborg 1985). The CNETS algorithms are known to be exponential only in the tree width of the system structure and linear in all other aspects of the system. Therefore, if the tree width is bounded, then compiling a device can be accomplished in linear time and leads to a compilation that can be stored in linear space. Many important classes of structures have a universal bound on their tree width. For example, trees and forests have a tree width no greater than 1. Singly connected directed graphs (those with no cycles) have a tree width equal to *k*, where *k* is



*Figure 11. System Structures with Increasing Connectivity.* The complexity of CNETS algorithms increases from left to right.

the maximum number of parents to a node. Moreover, series-parallel and outerplanner graphs have a tree width no greater than 2 (Arnborg, Corneil, and Proskurowski 1987). Structurebased algorithms are now dominant in the probabilistic and constraint literatures where the connectivity of Bayesian-constraint networks drives the performance of various key algorithms (Dechter 1992; Jensen, Lauritzen, and Oleson 1990; Pearl 1988).

The version of DTOOL/CNETS discussed in this article is a prototype developed under Allegro Common Lisp on a PC platform. Its modeling and diagnosis abilities have been demonstrated on a variety of industrial systems, including avionics for commercial airplanes, discrete-event systems for manufacturing floors, space-shuttle controllers, and in-flight entertainment.

My experience with these industrial applications has confirmed two points: First, the most critical step in the modeling process is the identification of library components and the level of detail at which they should be modeled. Second, many realistic systems tend to have manageable tree widths (less than 15). I note, however, that it is not uncommon to encounter system structures with large widths (greater than 20), leading to compilations of unacceptable size. It is my belief that dealing with such systems effectively hinges on extending the current technology in at least one of the following directions:

Utilizing nonstructural system properties (system behavior) in the compilation process: Computational approaches that rely on system structure only are bound not to be optimal because the system behavior plays a crucial role in determining the difficulty of a system. Specifically, two systems can have the same structure, but one might be easier to, say, compile than the other because of the difference in their behavior. Initial results in this research direction are reported in Darwiche (1999d).

Trading the completeness of the diagnostic system with its storage requirements: In rule-based systems, one has full control over the degree of completeness because one is free to include as many rules as one wants. Typically, only the most significant rules are included with the unlikely ones excluded. The theory of modelbased diagnosis, however, does not provide a parameter for trading the completeness of reasoning with its complexity. This parameter is essential, however, because many of the diagnostic queries covered by a complete model-based system concern system behaviors that are too unlikely to materialize, rendering the completeness property a matter of pure theoretical interest (Keller 1990; Davis 1989). Initial results in this direction are reported in Darwiche (1999c).

My current research focuses on addressing these extensions. One of the key recent developments in this regard has been the introduction of the *device decomposition tree* (Darwiche 1999d), which is a formal tool for staging structure-based reasoning. I have proposed decomposition trees as an alternative to join trees, which are the current standard for structurebased reasoning. Using decomposition trees, I was able to exploit system behavior to achieve orders-of-magnitude improvements over purely structure-based approaches. This improvement has been achieved for the interactive reasoning mode of CNETS, and I am currently working on generalizing the technique to the compiled mode.

## Conclusion

The development of DTOOL/CNETS has been driven by the competition that automated, model-based approaches receive from handcrafted, rule-based approaches. Although the battle between these approaches has been over in the academic literature for many years now, the situation is different in industry where rule-based systems are dominant and appear to be attractive given the considerations of efficiency, embeddability, and cost effectiveness.

I presented a perspective on this competition and discussed my approach toward addressing two of the major barriers facing model-based diagnostics: (1) modeling and (2) embeddability. Specifically, I presented a three-layer modeling approach that renders the process of building system models a matter of selecting and connecting system components. I also presented a compilation approach that allows one to synthesize embeddable diagnostic systems for different software and hardware platforms. Finally, I discussed the formal guarantees that the developed tool offers on the time to generate and the space to store embeddable diagnostic systems, showing that both time and space complexity are linear in the device size, assuming that the device structure has a bounded tree width.

## Acknowledgments

The DTOOL/CNETS system is the result of many years of work, starting with my Ph.D. thesis at Stanford University and continuing at Rockwell Science Center (RSC); the American University of Beirut; and, finally, the University of California at Los Angeles. Many people have supported and contributed to this effort, especially my adviser Matthew Ginsberg at Stanford University, Jim Martin at RSC/Palo Alto, and Sujeet Chand at RSC/Thousand Oaks.

I also want to thank Gregory Provan of RSC/Thousand Oaks-where the DTOOL/CNETS system was adopted and put to good use-for his continued interest in this system, and our partner **Chuck Sitter of Collins Commercial** Avionics who strongly believed in this research effort and provided much valuable support. Matthew Barry of **Rockwell/Houston Mission Control** Center was the first "real-world" user of CNETS. His endorsement of the system in my early days at RSC/Palo Alto was crucial in getting RSC to adopt and nurture model-based technologies. Finally, my current understanding of device compilations as reflected in the many references I cite in this article is owed to the pleasant two years I spent in Beirut, where I had to explain my work to mathematicians, forcing me to establish an abstract understanding of what started as a down-to-earth exercise in software engineering.

#### Notes

 These observations, and related ones throughout the article, are based on years of collaborative work with engineers in several industries, including aerospace, industrial automation, and commercial avionics.
 This statement assumes that diagnostic rules are identified by reflecting on the system behavior as opposed to using automated methods such as fault insertion and simulation.

3. However, many practical implementations of these algorithms compromise completeness or soundness to reduce computational complexity.

4. An important issue in model-based diagnosis is whether to allow multiple faults or simply assume the existence of a single fault. Under a single-fault assumption, we only have a linear number of candidate diagnoses (instead of exponential), which simplifies the computational problem considerably. Model-based approaches typically admit multiple faults. Rule-based approaches typically allow single faults only.

5. The completeness of model-based-diagnosis algorithms is with respect to the given model. That is, any diagnostic conclusion that follows from the model and laws of logic (or probability if a probabilistic approach is used) are guaranteed to be discovered by these algorithms. However, such conclusions can be intuitively incomplete—that is, they might not be as strong as our intuition would suggest—if the model itself is incomplete. One of the tenets of model-based diagnosis, however, is that ensuring the completeness of a forward, simulation model is easier than ensuring the completeness of a set of diagnostic rules. This argument has some technical merits: There are many complete models that have linear size yet entail an exponentially sized, complete set of diagnostic rules.

6. I am assuming a relatively new system with which we do not have much experience. If a system has been in service for a long time, some technicians tend to develop good understandings of how certain behaviors associate with certain faults. In this case, diagnostic rules are not being developed by reflecting on the behavior of a newly designed system but are being recalled from previous experience.

7. This seems to be a widely held expectation in the literature on causal networks.

8. The algorithms described in Darwiche (1998b) are actually more recent than those implemented in CNETS, which are based on Darwiche (1992). The algorithms in Darwiche (1998b) are much simpler and offer stronger complexity guarantees.

9. From a theoretical viewpoint, it is hard to see how one would prefer a rule-based system over a model-based one. To appreciate this preference, however, consider the following argument, which sums up the perspective in industry. Using a handcrafted, rule-based approach, the problems of correctness, completeness, and model update can all be resolved to a large extent (with high cost and difficulty) before the diagnostic system is deployed. Once the online diagnostic system is deployed, one is guaranteed efficiency and a small footprint, which is exactly what matters as we embed a diagnostic system on an artifact. Contrast this approach with the model-based approach, which simplifies the development of a diagnostic system and provides correctness and completeness guarantees yet entails an online diagnostic system with potential efficiency and footprint problems. The bottom line is, Do you pay the penalty in the laboratory-while you develop and update the diagnostic system-or do you pay it with the artifact-as you embed the diagnostic system? As it turns out, in many real-world situations, it makes more sense to pay a one-time cost in the laboratory (a developer's territory) than to pay it on each and every artifact (a user's territory).

10. Recall that the cardinality of a solution is the number of negative literals in the solution. For example,  $\neg A ` \neg C okX ` okY$ 

and  $\neg A \urcorner \neg C \urcorner \neg okX \lor okY$  are two solutions for the DNNF in figure 10 with cardinalities 2 and 3, respectively.

11. CNETS (Darwiche 1992) is based on a theory of abstract causal networks that supports both symbolic (Darwiche and Pearl 1994) and probabilistic (Pearl 1988) causal networks. Therefore, the compilation technique is also applicable to probabilistic causal networks, as is shown in Darwiche and Provan (1997). In the probabilistic domain, the compilation is known as a query directed acyclic graph. In the symbolic domain, the compilation is known as a compiled system description following the tradition in model-based diagnosis where a system model is referred to as a system description (Darwiche 1999a, 1998b). Because DTOOL supports symbolic causal networks only, compiling a probabilistic causal network requires direct interaction between the user and CNETS.

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